**JOB INTERVIEW SCENARIOS**

**Directions:** Create one copy of this scenario sheet for each group participating in therole-play. Cut the sections along the line and give the appropriate information to the person acting in the role.

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**Interviewee:**

You are interviewing for a job as a cashier at a local fast food restaurant. The company is known for family values and flexible scheduling for the students. You have experience working as a food server but have never worked the cash register before.

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**Interviewer:**

The applicant is applying for a job as a cashier with your fast food company. Ask the following questions:

1. Tell me a little about yourself.
2. What experience have you had working in this industry?
3. Sometimes we have to deal with customers who are not very nice. How have you dealt with difficult customers in the past?
4. Tell me about a time you had to go above and beyond to get a job done.

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**Observer:**

1. Did the interviewee follow the 50-50 rule?
2. Did the interviewee stay within the 20 second – 2-minute time rule for responding to questions?
3. Did the interviewee give specific examples for the behavioral questions?
4. Did the interviewee share what he/she did during the situation and the outcome for the behavioral questions?
5. Did the interviewee seem anxious?