**Modems Exam KEY**

**Directions:** Multiple Choice–For each of the statements below, select the one best answerfrom the options listed:

1. Modem stands for
   1. Modifier/Demodifier
   2. Function/Nonfunctional
   3. Mode numeric
   4. **Modulator/DEModulator**
2. When choosing a modem the following things should be explored except
   1. **Color**
   2. Fax capabilities
   3. Speed
   4. Upgrade
3. Which of the following is NOT a type of modem?
   1. Internal modem
   2. K56 modem
   3. **Systematic modem**
   4. External modem
4. Cable modems work with what kind of signal?
   1. analog
   2. **digital**
   3. phone
   4. None of the above
5. The first step when connecting an external modem is
   1. Connecting the telephone line
   2. Connecting the cable line
   3. Turning on the computer
   4. **Turning off the computer**
6. An internal modem is an \_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_ inside the computer.
   1. **Expansion card**
   2. Expansion slot
   3. Wiring cable
   4. None of the above
7. A modem can be tested to make sure it is communicating with the computer by using which type of software.
   1. Presentation software
   2. Photo editing software
   3. Writer Plus
   4. **Modem testing software**
8. Which feature can interrupt your modem by changing the tone of the telephone line?
   1. Call waiting
   2. **Voicemail**
   3. Both of the above
   4. Neither of the above
9. Which feature can disconnect your modem with a beep on the phone line?
   1. **Call waiting**
   2. Voicemail
   3. Both of the above
   4. Neither of the above
10. If your modem is operating slowly you may need to contact
    1. your local police
    2. your local fire department
    3. **your local phone company**
    4. none of the above