**Security Officer Scenarios**

**Scenario 1**

You are a uniformed security officer patrolling a full parking lot during the holiday season. You observe a customer loading Christmas gifts into a station wagon parked in the lot. The customer then goes back into the shopping center to do more shopping. You notice that the windows of the wagon are open, and three boys are gathered around the station wagon looking in. What should you do?

**Scenario 2**

You are an armed and uniformed security officer patrolling a private, residential area at night. Dispatch notifies you that there is a silent intrusion alarm at a home nearby. The dispatcher says that the resident of the home is on vacation and is not expected to return for at least another week. You respond and leave your patrol car to investigate the outside of the residence. You notice that no lights are on in the house. As you walk around the house checking the doors and windows, you come to the back door, which you find to be unlocked, but not forced. You can see no activity within the house, but you decide to go inside to see if the house has been burglarized. Using your flashlight you go from room to room. As you move down the hallway towards the sleeping quarters, a man steps into the hall from one of the bedrooms. He is holding something in his hand, which may or may not be a gun. What should you do?

**Scenario 3**

You are a uniformed security officer on your way home from work. It is 1:00 am, you are still in uniform and you decide to stop at the all-night market for a deli sandwich. As you park your car in the parking lot and are making your way inside the store, you notice a crumpled backpack on the ground. You pick up the backpack with the idea to take it inside the market and give it to an employee of the market in case someone may return for it. As you pick up the backpack several of its contents fall out: three small plastic bags of a white substance and a roll of one-hundred dollar bills. You turn around to see if anyone has noticed you. No one is around. What should you do?

**Scenario 4**

You are a uniformed security officer patrolling a large abandoned and vacant shopping center. There are a variety of “No Trespassing” and “No skateboarding” signs around the property. During your shift two youths arrive on the property and begin skateboarding in front of the empty storefronts and the parking lot. You approach the youths and politely inform them of the signs on the property stating, “No skateboarding,” and you advise them that they need to leave the property. You observe the youths walking off of the property. Approximately 45 minutes later, you continue your patrol of the property and walk towards the rear loading dock. You see the same two skateboarders and three additional youths with skateboards. You tell them to leave the property. The youths refuse to the leave the property and begin questioning you and attempt to belittle you. What should you do?

**Scenario 5**

You are an armed security officer patrolling a warehouse on the nightshift by yourself. The warehouse is located in a secluded industrial area. Most of the equipment stored at this facility is electronics, including televisions, game systems, and radios. It is 4:00 am when you hear noises in an area of the warehouse and you move to investigate. You approach cautiously and observe two men stacking cartons near the door. The door appears to have been forced open. Both men hear you approach and turn towards you. Their hands are empty and they do not move towards you. What should you do?

**Scenario 6**

You are an armed security officer assigned to guard the main gate at a company. Your job is to identify people and vehicles going in and out of the gate. Your orders include denying access to unauthorized persons. A car has pulled up to the gate, and the driver is a former employee of the company that was recently fired. You had been previously informed not to allow the individual access to the company grounds. You refuse this person entry and do not open the gate. You order the driver to leave. The car begins to back away, but before the driver leaves the location he yells out loud, “I’m going to burn this company to the ground!” What should you do?

**Scenario 7**

You are a plain clothes security officer in a department store. You have followed a suspicious woman in the store for about ten minutes. During that time you have observed her placing several items of merchandise in her large purse. She passes the cashier without paying and quickly walks towards the parking lot. Just outside the store you identify yourself and ask her to accompany you back to the store. She refuses and continues to walk away. You identify yourself again, and indicate that you are placing her under citizen’s arrest for shoplifting and that she must await the arrival of the police. She ignores you, and you place your hand around her arm to detain her. At this point the shoplifting suspect attacks you with her hands, striking and scratching you. The suspect turns and runs away. You order her to stop but she continues to flee. What should you do?